



**General terms and conditions STRAIL Installation supervision (Monitoring personnel)
of the KRAIBURG STRAIL GmbH & Co. KG**

STRAIL Installation supervision means the provision of a competent and quality-oriented supervisory staff, which assists and advises the client or the executing construction company and is responsible for the following essential tasks:

- Monitoring that the **STRAIL** installation regulations are complied with
- Supporting the executing construction company (training character)
- Obligation to inform in case of non-compliance with the **STRAIL** installation regulations (report concerns)
- Keeping a monitoring log

The client or the executing construction company must ensure that the delivered materials as well as the stock quantity of building materials and other consumables required for installation, are available on the agreed installation date, in accordance with the order confirmation and installation instructions.

Postponements or cancellation of the installation date must be made in writing, before the agreed installation date, in accordance with the following specifications.

If this is not the case, **KRAIBURG STRAIL** reserves the right to charge a lump-sum compensation for expenses.

Country	Cancellation (in writing before the agreed installation date)	Compensation for expenses – in case of non-compliance with the cancellation deadline
Germany	at least 48 hours	990 EUR
Austria	at least 48 hours	990 EUR
Switzerland	at least 48 hours	990 EUR
Rest of Europe	1 Week	80% of the offered installation supervision costs (minimum value: 1.200 EUR)
Rest of the World	2 Week	80% of the offered installation supervision costs (minimum value: 1.500 EUR)

The customer must give binding notice of the desired installation date:

Within Europe at least 14 calendar days and outside Europe at least 21 calendar days before the installation date.

The responsible **STRAIL** employee will contact you in good time to fine-tune the assembly supervision.

Queries are possible in advance at any time, please contact, Tel. +49 8683 701-149, E-Mail: installation-supervision@strail.com

KRAIBURG STRAIL is authorized to entrust a subcontractor or other third party with the performance of its contractual obligations.

However, in doing so, **KRAIBURG STRAIL** shall remain liable for the performance of all its contractual obligations.

Status April 15, 2021